

Parkland Health Center
Parkland Health Center Foundation



ANNUAL REPORT 2014

Dear Friends,

According to the great philosopher, Aristotle, “We are what we repeatedly do. Excellence, then, is not an act, but a habit.” At Parkland Health Center, we recognize that when it comes to your health, excellence is our only choice, and a habit we must practice and perfect every day.

Parkland Health Center is a part of BJC HealthCare, one of the largest not-for-profit health care systems in the United States. While the state of health care continues to evolve, our relationship with BJC HealthCare enables us to invest in initiatives that positively impact the patients for whom we provide care. BJC has invested almost \$80 million in facilities and equipment at Parkland Health Center, and additional investments are in process and planned for the future.

Even through uncertain times, Parkland Health Center and BJC HealthCare have remained focused on the health of our community. With the help of the Parkland Health Center Foundation, we are reaching out to our youth through every school system in St. Francois County with educational programs focused on lifetime health. Our staff volunteer at worthwhile causes all year long in events like the Heart Walk, the March For Babies, Relay for Life and many others.

We invite you to review our annual report to the community. It is our privilege to show you how our organization has advanced over the past twelve months, how our staff and volunteers do extraordinary things every day, and how our commitment to your health only deepens despite significant economic challenges in healthcare. You’ll see that excellence is a theme for our organization, and our focus is always on the health and well-being of our patients and our community.

Please join us in our journey, as the pages of this report share the continued investment Parkland Health Center and BJC HealthCare have made in the Parkland in 2014. The features on these pages will demonstrate how the Parkland Health Center family continues to provide the best care possible for your family, close to home.

As health care continues to change and evolve, you can count on the continued commitment of Parkland Health Center and BJC HealthCare, to provide the best medical care possible while consistently supporting and investing in the communities we serve.

Tom Karl
President
Parkland Health Center

Katie Rhodes
Board Chair
Parkland Health Center



Tom Karl
President



Katie Rhodes
Board Chair

2014 NUMBERS



3,026

patients admitted

Parkland Health Center

2,633

surgery cases performed

Parkland Health Center



376

babies delivered

Parkland Health Center



298,434

outpatient lab tests



75,848

physician visits

BJC Medical Group in Farmington



11,501

Patients' home visits

BJC Home Care Services in Farmington



35,279

patients cared for at our two
emergency departments

Farmington & Bonne Terre



Parkland Health Center is part of BJC HealthCare, a comprehensive network of health care services that also includes BJC Behavioral Health, BJC Medical Group, BJC Home Care Services and BJC Hospice.

When it comes to health care, we have the Parkland area covered. BJC brings the world's best medicine to neighborhoods and communities throughout the Parkland area. In fact, there's a good chance someone in your family is connected to BJC HealthCare, either through employment with us, or because we have taken care of them at one time.

We take care of a lot of people. We also employ a lot of people. With a full service hospital, a medical group, home health services, hospice and behavioral health services, BJC is one of the largest employers in St. Francois County. The numbers on this page tell part of that story. The articles within this report tell the rest of the story.

Take a look at what we did in 2014.



St. Louis Children's Hospital transport team

Since May 2013, St. Louis Children's Hospital has housed a transport team at Parkland Health Center.

The transport team includes:

- two registered nurses with extensive training in newborn and pediatric intensive care and pediatric trauma
- pediatric-certified paramedic
- KidsFlight helicopter and specially trained pilot
- pediatric mobile intensive care unit (MICU)

The transport team can:

- respond within minutes
- serve rural hospital emergency departments within a 250-mile radius
- transport a patient to St. Louis Children's Hospital in record time
- assist the Parkland Health Center staff with the medical care of a baby or child when not on a call

The transport team has been warmly welcomed in the Parkland community. The Parkland Health Center Foundation provided the funding needed to complete the living quarters for the crew, a new helipad and a canopy for the MICU.

2014 Transport Team Statistics Parkland Health Center location



160

KidsFlight
helicopter trips



314

Mobile Intensive
Care Unit trips



2

Other
ambulance

Total - 476

Employee and Leader of the Year



Employee of the Year

Tracy Allison, RN

Clinical documentation specialist
and basic life support training
site coordinator

"She is integrity personified, and is a wonderful example of living our core values of compassion, optimism, integrity and loyalty."



Leader of the Year

Mark Bailey

Manager,

Cardiopulmonary Department and
Sleep Disorder Center

*"He carries the
Journey to Excellence
in his daily life."*

Parkland Health Center hosts press conference for Governor Nixon

Parkland Health Center hosted a press conference for Missouri Governor Jeremiah (Jay) Nixon in April. The governor held similar events at community hospitals across the state to announce his position on Medicaid Expansion. On Friday, April 11, 2014, Governor Nixon addressed the media and a crowded lobby at Parkland Health Center in Farmington.

Prior to the press conference, Governor Nixon met with hospital administrators

from Parkland Health Center and Mineral Area Regional Medical Center as well as a handful of representatives from other health care organizations. The lobby of Parkland Health Center was packed when Governor Nixon took the podium to address the media. He addressed the issue in a brief presentation, and then took questions from the audience.



Huckstep Heart and Lung Center celebrates 20th anniversary

Robert A. Huckstep, MD, was once described by another prominent community leader as a “Man for all Seasons,” a reference to Robert Bolt’s play about Sir Thomas More. Like More, Dr. Huckstep was a man of principle who was loved by everyday people and by his family.



Dr. Huckstep was a well-respected physician in the Parkland area for nearly thirty years. He was a man of faith. He was a family man, and along with his wife Mary, he raised two sons and a daughter. He loved and served his community, including many years in service as a school board member in Farmington and later as a trustee at Mineral Area College. Dr. Huckstep was a gentleman; his kind demeanor was always present.

According to Dr. Huckstep’s daughter, Sue Jones, her father was always thinking of other people. Jones, a registered nurse, is a case coordinator in the social services department at Parkland Health Center. She has

worked at Parkland for 24 years. Sue explained, “As heart disease and the accompanying decrease in quality of life moved to the forefront in our culture, my father wanted to help. In the early 1990s, he envisioned a center in which heart patients could receive assistance in returning to a normal and active life, therefore improving their quality of life.”

Dr. Huckstep later succumbed to heart disease himself and passed away in late 1992, but his vision became reality when Parkland Health Center’s

In the early 1990s, Dr. Huckstep envisioned a center in which heart patients could receive assistance in returning to a normal and active life.

cardiac rehabilitation center was opened in 1994 – in memory of Dr. Huckstep. Later the vision was expanded to include respiratory rehabilitation services. The Huckstep Heart and Lung Center now provides cardiac and pulmonary rehabilitation services to approximately 250 patients annually.

Huckstep Heart and Lung Center is an out-patient program at Parkland Health Center in Farmington that is designed for patients with heart and/or lung disease to help them return to an active, healthy lifestyle following discharge from the hospital. Additionally, the programs seek to help individuals manage their heart or lung disease so that the heart patient will have less risk of further heart trouble, and the lung patient will experience less shortness of breath and other symptoms, and in turn, will experience a better quality of life.

On May 2, Parkland Health Center and the community celebrated the 20th anniversary of Huckstep Heart and Lung Center. Honored guests who were present to help recognize this milestone included Sue Jones and Erica Bertram, Dr. Huckstep’s daughter and granddaughter. The legacy of our own “Man for all Seasons” carries on.



“Kick the Stigma” starts local and then goes global

Gabriel Crawford, RN, MSN, manager of Parkland Health Center’s geriatric psychiatry department had a little idea. He had no idea that this little idea would soon catch on as far away as Taiwan.

Crawford has a passion for mental health and the people who deal with mental illness. He began thinking of some simple ways that Parkland Health Center could show support for, and raise awareness of, mental illness. It started out with an idea and he began developing it with Karen Miller and Michelle Ramirez of BJC Behavioral Health. The idea evolved into green t-shirts and finally green socks. The idea received a “green light.” The date was set for May 16, and the “Kick the

Stigma” campaign began. Crawford says the “kick” part of the campaign evolved out of the sock idea.

Crawford said the goal of this effort was to provide awareness of mental illness. “Awareness is the key to fighting the stigma of mental illness. Providing education where fear of the unknown resides will help in the fight to kick the stigma,” Crawford added.

Between BJC Behavioral Health in Farmington, the Friends in Action Clubhouse in Park Hills and their contacts in the mental health field in the area, the “Kick the Stigma” message got out quickly. Lime green “Kick the Stigma” t-shirts and lime green socks were ordered and the group made

these available to be purchased and worn in organizations all over St. Francois County.

Through their membership in Clubhouse International, the Friends in Action Clubhouse was able to get in touch with accredited clubhouses in more than 30 countries. They heard back from clubhouses in Missouri, California, Taiwan and Argentina, which launched the “Kick the Stigma” campaign globally!

“It was amazing how people and other organizations came together to be a part of this campaign,” Crawford said. “It was so much more than we ever hoped. We can’t wait to do it again next year.”



Above: Parkland employees gather in front of the hospital on “Kick the Stigma” day. Gabe Crawford, RN, MSN, Manager of Parkland Health Center’s Geriatric Psychiatric Department and the creator of the “Kick the Stigma” campaign is in front of the group, near the center.

Right: “Kick the Stigma” reaches the Eden Clubhouse in Taiwan!



Revolutionary War captain buried on Parkland Health Center grounds

If you take a walk around the grounds of Parkland Health Center in Farmington, you'll find beautiful trees, carefully manicured lawns, flowers and all the things you might expect to see on a typical hospital campus. But if your walk takes you off road, back behind the parking lots and helipad, you'll find something unusual, that you might not even notice at first. It is small and tucked between trees. If you look carefully, you'll find a small family cemetery that holds the remains of Captain William Alexander and several of his family members.

Each Memorial Day at this small family cemetery on the campus of Parkland Health Center, employees gather along with local veterans' organizations to honor Captain Alexander, a Revolutionary War soldier, farmer and family man. This year, the formal ceremony included members of the VFW Post 5896, the American Legion Post 416 and the local junior ROTC. Captain Alexander's final resting place was decorated with the flag that he fought for. Fellow veterans celebrated his life and service in the historic war that took place more than 200 years ago, with full military honors, including a 21-gun salute and the mournful playing of Taps.

Captain Alexander served in the 4th North Carolina Regiment which was authorized and organized in 1776 at Wilmington, North Carolina for service with the Continental Army. The regiment was originally under the command of Colonel Thomas Polk, Lieutenant Colonel James Thackston and Major William Lee Davidson. The regiment was in many battles, including the Battles of Brandywine, Germantown, Monmouth, and the Siege of



Charleston. They were captured by the British Army in 1780 in Charleston, South Carolina and disbanded in 1783, the year that the war ended.

Captain Alexander was married to Elizabeth Fish, and while still in North Carolina, they had two sons. Captain Alexander was a farmer and believed that the new Missouri country offered opportunity for his family, so in 1817 he moved his family to Jefferson County, Missouri. In 1821 they moved to St. Francois County where he worked a 700 acre farm. The couple went on to have one more son and five daughters.

Captain Alexander died between 1835 and 1840 in St. Francois County and is buried on what is now the campus of Parkland Health Center on Liberty Street in Farmington, Missouri.

Historical records show that Captain Alexander, along with Henry Poston, John Andrews and James Holbert, met in the home of Jesse Murphy in St. Francois County in 1822, and was appointed to be a commissioner for the purpose of locating a perma-

nent county seat. That county seat became Farmington, named after its rich farmland.

Among those elected early on to represent St. Francois County in the Missouri House of Representatives was Corbin Alexander, son of Captain and Mrs. Alexander. Corbin Alexander served in The House of Representatives from 1830 to 1836, and then again from 1854 to 1856. Prior to this, Corbin was elected sheriff of St. Francois County, serving in that capacity from 1827 to 1828. He also served as Deputy Clerk in the circuit court. His passion for public service lived on, as his son John Corbin Alexander, Captain Alexander's grandson, also served for many years as circuit clerk and recorder of St. Francois County.

His passion for service to his country lives on as Parkland Health Center employees, fellow veterans and young people gather together on the campus of Parkland Health Center each year and remember this man, unknown to

Parkland Health Center Honored by Farmington Chamber

Eighteen members of Parkland Health Center's staff, board and Foundation board gathered at the annual Farmington Regional Awards for Excellence banquet which was held in March. Parkland Health Center is represented at the event every year, but this year was special. Parkland Health Center was honored for its work in the community, and for its donation of land for the new Farmington Public Library.

KFMO and B104 Radio, represented by on-air personality Jason Loughary, presented Tom Karl, president, and Katie Rhodes, board chair, with the Super Service Award, which signifies

the highest level of service to community. Loughary took time to name all of the ways that the land had been used for good causes over the decades, leading up to the 2013 donation of the land to the City of Farmington.

"Parkland Health Center and BJC HealthCare have stepped up and given the community what it really needed at the time. The new library, which would not be possible without the donation of the land, will serve countless residents of the community for decades going forward," said Loughary. "We were pleased to honor the hospital with this much-deserved award."

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Tom Karl, President of Parkland Health Center, said, "We're glad to have been in a position to help the City with such a worthy project, and grateful to the chamber and KFMO for the award. The library will be a great asset for the citizens of Farmington, and we are thrilled to be a part of it."

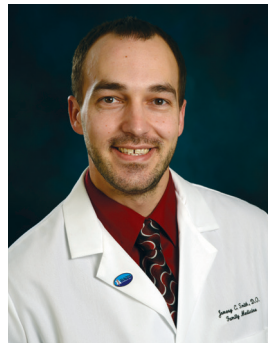


Accepting the Super Service Award at the Chamber banquet on behalf of Parkland Health Center, left to right: Barbi Berrong, RN, MSN, chief nursing executive; Rick Conklin, board member; Katie Rhodes, board chair; Tom Karl, president; Jason Loughary, KFMO/B104 radio on-air personality and award presenter; Dr. George Oliver, retired; Bill Bunch, board member; Sheri Graham, human resources director; Steve Jones, board member; and Mary Beth Baker, board member.

Medical Staff Changes

New Chief of Staff

Jamesy C. Smith, DO
Chief of Staff
2015-2016



New physicians in 2014

Parkland Health Center proudly welcomed these four new physicians to its medical staff in 2014.



Saurabh Kumar, MD
Obstetrics and Gynecology



Racheal Whitaker, MD
Obstetrics and Gynecology



Ravi Morumuru, MD
Hospitalist



Jayasree Bodagala, MD
Hospitalist



2014 Medical Arts Clinic medical staff

Medical Arts Clinic Accepts Walk-ins!

Come in during business hours and you will be seen by a BJC Medical Group physician. No appointment needed.

Or, you can now make your appointment online at parklandhealthcenter.org.

2014 Parkland Health Center Health Literacy Outreach

Parkland Health Center takes its role of educating the community seriously. Medical experts from Parkland offer a wealth of information to the public, free of charge. In one venue, it even comes with a complimentary cup of coffee!



Dr. Chin



Dr. Kirkley



Doug Rose, FNP (left) and KREI Radio show host Louie Seiberlich

Here are some ways in which Parkland offers free health education to the community:



This is a free monthly gathering at Bauhaus Kaffee in downtown Farmington in which Parkland treats its guests from the community to coffee while a doctor speaks on varying health topics. Following

a brief presentation by the specialist, the guests have plenty of time to ask questions. Coffee With a Doc has been very well received in the community.

Radio Shows

KREI-AM 800 Radio and KFMO-AM 1240 Radio both offer a monthly Parkland Health Center radio show. Each month, a guest and topic are featured, with the purpose of educating the public on health issues.

Seeds of Wisdom

This annual women's health event features multiple presenters from Parkland Health Center and BJC Behavioral Health, as well as exhibitors who distribute health information and perform screenings. This free event focuses on health education. Parkland has been offering this event to the community for 11 years.



Find us on
Facebook

For more information about Coffee with a Doc and Seeds of Wisdom, like us on Facebook.

Special thanks to the following for partnering with us in keeping our community informed:

KREI-AM 800 Radio
KFMO-AM 1240 Radio
Bauhaus Kaffee
Daily Journal



2014 Outreach Participants

Maria P. Ambalong, MD, Family Practice
Angelia Barton, Manager, Patient Access
Thomas P. Berkbigher, DO, PT, Orthopedics
BJC Home Care Services
Kevin D. Boatright, MD, Allergy
Maureen Borrego, PA
Raul A. Borrego, MD, Internal Medicine
Mark M. Chin, MD, Cardiology
Karin L. Clauss, MD, Pediatrics
Gabriel Crawford, RN, Nurse Manager, Senior Support
Jordan Davidson, Performance Improvement Engineer
Rachel A. Dickerson, MD, Internal Medicine
Kathy Ferguson, RN, Nurse Manager, Emergency Services
Gary J. Grix, MD, Internal Medicine
Jamie Gross, RN, CHPN, Stroke/STEMI Coordinator
Scott D. Kirkley, MD, Internal Medicine
Jeanne M. Kornhardt, MD
Saurabh Kumar, MD, OB/GYN
Kathryn Lewis, RN, Nurse Manager, Diabetic Care Center
Karen Rockwell-Fischer, Manager, Parkland Therapy Services
Doug Rose, Family Nurse Practitioner
Judy Sherrill, RN, Nurse Manager, Parkland Cancer Center
Jamesy C. Smith, DO, Family Practice
Bishnu P. Subedi, MD, Psychiatry
Sara Trolinger, RN, Emergency Services
Justin Walls, Physical Therapy Assistant
Matt Weber, Lead Exercise Specialist
Jessica Wilson, Financial Resource Counselor

2014 Outreach Topics

Aches and Pains of Arthritis
Back to School
Contagious Diseases
Diabetes
Empathetic Change
Energize with Exercise
Fever
Flu Season
Gluten Sensitivity
Health and Fitness during the Holidays
Health Care Marketplace
Health Issues in the News
Heart Health
High Blood Pressure
Living Well with Diabetes
Managing Diabetes
Memory Loss Associated with Aging
myBJC
Non-allergic Rhinitis
Numbness and Tingling in Your Arms and Hands
Oncology
Pain Management
Sports Injuries and Rehab
Spring Allergies
Stranger Danger
Stroke Awareness
Wilderness Medicine
Women's Health

Diabetic and Wound Care Centers Move to New Location

On March 6, 2014, Dr. Brian Gallagher officially cut the ribbon on the new location for Parkland Health Center's Wound and Diabetic Care Centers. The ribbon cutting celebration, which included the Farmington Regional Chamber of Commerce, as well as the Park Hills-Leadington Chamber of Commerce, brought more than 150 members of the community to the hospital to see the new facility and learn how it will benefit patients.

"The new location offers parking just a few steps from the door, allowing easier access to patients with mobility issues," says Dr. Gallagher, Medical Director for the Wound Care Center. "The extra space has allowed for a more comfortable visit for our patients as well."

Tours of the new facility, including the hyperbaric oxygen therapy chamber, were conducted throughout the celebration. The new facility includes a comfortable waiting area, a classroom for support group meetings and classes and several exam and treatment rooms.

The new facility is located at Parkland Health Center on Liberty Street in Farmington, behind the emergency department. Parking is reserved specifically for wound and diabetic care center patients, and is just outside the clinic door. Patients and staff are very pleased with the new, spacious and convenient location.



Members of the local Chambers of commerce gathered as Dr. Gallagher cut the ribbon, officially opening the new location for Parkland Health Center's Wound and Diabetic Care Centers. Tours and refreshments were offered throughout the celebration.

Patient and Family Advisory Council

The reason patients and families are so pleased with Parkland Health Center is not only due to the excellent care they offer, it is also due in part to the valuable input from our Patient and Family Advisory Council (PFAC).

Formed in 2009, Parkland Health Center's PFAC is comprised of patients and family members of patients as well as clinicians, staff and administrators from Parkland Health Center. The PFAC meets monthly and works together as a team to help make the patient experience the very best it can possibly be.

PFAC works together as a team to help make the patient experience the very best it can possibly be.

Viewing everything from the patient's perspective, the PFAC has created and implemented, or given input on, multiple projects, including:

- Patient handbooks – making sure that each aspect of the booklet is clearly worded in a patient-friendly manner.
- Informational monitors in waiting rooms of both Emergency Departments.
- Updating and remodeling of waiting rooms and nursery.
- Beautification of hospital courtyards.
- Tree of Hope and Ship's Bell project in our Cancer Center.
- Winning photos from employee photo contest mounted in hospital hallways.
- Toys for pediatric patients.

Volunteers are needed for this important team!

If a current or former patient or family member of a patient is interested in information about volunteering, please call Dawn Schwent at **573-760-8113**.

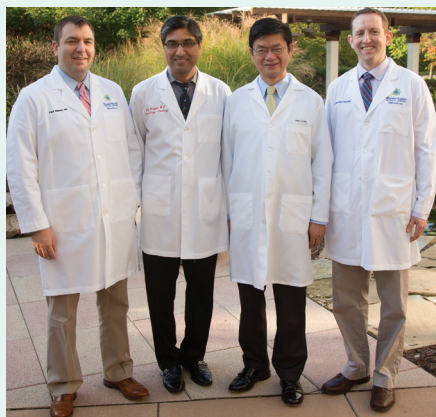
Parkland Cancer Center: New Name, Same Excellent Care

While it has provided care for over 25 years, the Parkland Health Center Oncology/Hematology Center has a new name. In 2014, the center officially became the Parkland Cancer Center.

Located close to home at Parkland Health Center-Bonne Terre, the Parkland Cancer Center is dedicated solely to the treatment of cancer and blood disorders. The center provides primary cancer treatment, continuous follow-up, consultations and second opinions for cancer and blood disorder management for patients who are 17 years and older.

The center's treatment team includes four physicians from Missouri Baptist Medical Center in St. Louis board certified in Hematology/Oncology and Internal Medicine, oncology-certified nurses, a pharmacist, chaplain, social worker, auxiliary volunteers and other support staff. The Cancer Center offers the same clinical expertise and advanced technology that you would find at a large medical center, but all offered at a convenient location near home.

The Parkland Cancer Center team includes four physicians board certified in Internal Medicine and Hematology/Oncology. In addition to seeing patients at Parkland Cancer Center, our physicians are also partners of Midwest Hematology/Oncology Consultants, Inc. and associated with the Cancer Center at Missouri Baptist Medical Center in St. Louis. Shown, left to right: Paul T. Mehan, MD; Atif Shafqat, MD; Jason Li, MD, PhD; and Bryan Faller, MD.



It's not just a job, it's our mission.



Jennifer Hall, RN, OCN

"I helped a newly diagnosed patient today by holding his hands and reassuring him he wouldn't be alone through his journey with cancer. My job is so rewarding – I can't imagine doing anything else."



**Judy Sherrill, RN, OCN
Manager,**

Cancer Center and Infusion Center

"Our goal is to provide you with the Excellent Service you deserve. It's a team effort, and I love being part of the team."



Melissa Clements, RN

"What I love the most about working at the Cancer Center is that we focus on the patient as a whole and not just on their disease."



Darlene Kernan, RN, OCN

"I love being able to make a very difficult time in a patient's life a little easier for them."



Nancy Medley, RN

"I like being able to help provide excellent care for patients, close to home."



Mandie Osher, RPh

"I love that I work in a setting where I can get to know our patients, as well as their families. It is rewarding whenever they return months later, with smiles on their faces, to give me updates on their lives. That's the best part of my job."

Pictured above are some of the Parkland Cancer Center staff



Services Offered at our Parkland Health Center - Bonne Terre Location

- Inpatient services for patients that meet certain criteria
- 24-hour emergency department, lab and radiology including CT scan
- CancerCenter
- Infusion Center
- Sleep Disorder Center
- BJC HealthCare specialists in:
 - Pediatric Cardiology
 - Orthopedics
 - Gastroenterology

Well Life Center and Parkland Therapy Services

118 East School Street, Bonne Terre, Missouri

Wellness facility with physical, occupational and aquatic therapy, plus a full range of exercise equipment.

School Outreach Program

In Parkland Health Center's 2013 Community Health Needs Assessment, prevention education surfaced as a need for our community. In response to this need, Parkland Health Center and Parkland Health Center Foundation are collaborating with BJC School Outreach and Youth Development in implementing a very generous grant from the Foundation. Named the School Outreach Program, Parkland is offering prevention education to youth in grades 2-12 in all five public school districts as well as both parochial schools in St. Francois County. The Parkland Health Center Foundation is sponsoring the project over the course of three years beginning with the 2014-2015 school year.

BJC School Outreach and Youth Development provides prevention education for K-12th grade youth in the six areas of health identified by the Centers for Disease Control and Prevention. The six program areas include nutrition, physical activity, substance abuse, tobacco cessation, sexual behaviors and safety. In the first step of the program, meetings with school representatives were held to determine each school's greatest

needs, and also to avoid duplicating services. Planning took place during the summer, and the teaching began during the fall 2014 semester.



Laura James, (left), health educator with the School Outreach Program, says that as early as November, the program was already making an impact. In

a quarterly report regarding the Bismarck School District, for example, James says that pre- and post-tests show a significant improvement in knowledge following the teachings. In addition, students and teachers rated their overall satisfaction with the course as 4.71 and with the instructor as five on a five-point scale, while teachers rated both as a five. Ninety-seven percent of students felt this program should be offered at their school for other students, and 100 percent of teachers would recommend this program to other teachers.

Participating schools during 2014 included Bismarck Elementary School, West County Elementary School, West County Middle School, St. Joseph Catholic School and North County Intermediate School.

In addition to education for students, the Parkland Health Center Foundation has offered to fund the continuing education training for all school nurses in St. Francois County for a three-year period. In 2014, twelve area school nurses responded and the Foundation sponsored their attendance at the two-day BJC School Outreach and Youth Development School Nurse Survival Conference.



Here is what Bismarck students and teachers said about the School Outreach Program:

They teach us about forgiving and building courage in others.

I really hope they do this with other students.

I liked how the teachers helped our class get along better.

What I like most about the Buddies program is that they teach us we do have the power to stop bullying.

I have had more students willing to "own" their own behavior and willing to make it right.

After the safety program, I think of what I am going to say before I say it because I could hurt somebody's feelings when I am not trying to hurt their feelings at all.



BJC HealthCare

Auxiliary Contributes to Foundation

Parkland Health Center has two auxiliaries, one at Parkland-Bonne Terre and one at Parkland-Farmington. The auxiliaries not only assist Parkland by contributing funds for projects that help with the care of patients, but they also give the opportunity for volunteers from the community to offer their time to help make the patient experience more personal.

At the Farmington location, auxiliary volunteers operate the hospital's beautiful gift shop, staff the customer service desk in the main hospital lobby, escort patients to their medical procedures, serve as patient advocates, deliver flowers and mail to patients, assist with special events and projects, and volunteer in various clerical roles. In addition, since 1979 auxiliary volunteers have been delivering meals to homebound patients on weekdays through Parkland's Meals-on-Wheels for Special Diets program.

At Parkland's Bonne Terre location, auxiliary volunteers operate the gift shop, staff the customer service desk, and assist in many ways to help make the experience in our Cancer Center more comfortable for our patients while they are receiving their treatment.

Auxiliary Contributions

Volunteer time: Recent records show that on an annual basis, approximately 85 auxiliary volunteers have contributed a total of about 10,500 hours annually!

Equipment: In addition to helping patients, working in the gift shop and delivering meals, the auxiliary has contributed many needed items to the hospital. In fact, since the auxiliary was founded, contributions to the hospital to help patients total in the hundreds of thousands of dollars!

Examples of items contributed over the years include:

- Two patient shuttles, including the current 13 passenger bus that transports patients to and from the parking lot;
- Medical equipment, including x-ray, emergency equipment, EKG, Doppler, and incubator.
- Meals on Wheels for Special Diets.
- 2014 contributions to the Parkland Health Center Foundation for future use:
\$2,550 – Bonne Terre Auxiliary
\$15,000 – Farmington Auxiliary



Foundation Contributes to Meals on Wheels for Special Diets

Four faithful volunteers are shown receiving a check for \$5,000 to Meals on Wheels for Special Diets from the Parkland Health Center Foundation. Left to right are Donna Conklin, Mary Beth Baker, Eric Freeburg and Joan Thaxton.



Barbara Cortor has volunteered at Parkland Health Center since 1972, and has served as the manager of the gift shop since 1977. She was honored in 2012 by the Missouri Hospital Association as Auxilian of the Year. Cortor is shown above holding two of the stuffed "ball" animals that she ordered, wondering if they would be popular or not. The first order sold out in four days!

If you are interested in volunteering with our auxiliary, or if you would just like more information, we would love to talk to you! Please call us at **573-760-8188**. You can also stop by our human resources department at Parkland Health Center in Farmington.



Jimmie McCarver has been volunteering with the Parkland Health Center-Farmington Auxiliary since 2006. Jimmie volunteers at the front desk, cheerfully greeting patients and visitors and making sure they know where to go. Most of the time he walks each patient to his or her procedure location, adding that friendly, personal touch for which Parkland is known.



Janet Albrecht (left) and Stella Keen both volunteer in the Parkland Health Center-Bonne Terre Gift Shop.



Karen Johnson (left) and Jane Selzer are looking over some of the games offered to patients in the Cancer Center in Bonne Terre. Karen is president of the Bonne Terre Auxiliary and serves on the board of the Missouri Association of Hospital Auxiliaries. Jane volunteers regularly in the Cancer Center, visiting with patients, offering snacks and warm blankets, and helping with whatever will make them more comfortable.

Parkland Health Center and the Parkland Health Center Foundation would like to thank the many donors who have provided financial gifts that help us achieve our mission of providing extraordinary care to our patients.



William and Pat Allen
Dr. Maria Ambalong
Dr. Troy Avendanio
Bill and Mary Beth Baker
Donald and Jane Barton
Belgrade State Bank
Gary Berblinger
Barbara Berrong
Bill and Jody Blair
Dr. Kevin Boatright
Dr. Raul and Maureen Borrego
Jeanne and Charles Boyer
Jim and Nancy Bullis
Jeff and Andrea Burnette
Camelot Nursing &
Rehabilitation Center
Dr. Joseph Cangelosi
Chapter L R Peo Sisterhood
Dr. C. W. Chastain
David and Norma Colson
Jill Colson
Rick and Donna Conklin
Kevin and Jane Cook
Carol and Raymond Coulter
John and Kathy Crouch
Mary M. Crouch
Richard Crowley
Melvin Dehovitz
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